CIRRUS

CIRRUS CONNECT MANAGED SERVICES

SD-WAN

Enhance network performance, reliability, and security while reducing costs.

Talk to Cirrus
1800 549 616

CIRRUS POWERED MANAGED SERVICES

Cirrus, a Cisco Gold partner and premier Australian-based IT solutions provider, brings National expertise for SD-WAN integration. We support the value of your investment to achieve your business outcomes.

"

HOW CIRRUS CAN
HELP YOUR BUSINESS

IMPROVE NETWORK PERFORMANCE

Optimise Network traffic by intelligent routing data over the most efficient path. It can prioritise critical applications, ensuring better performance for voice, video conferencing, and other latency-sensitive applications.

COST SAVINGS

Help reduce the cost of your WAN connectivity by leveraging less expensive internet links alongside more costly dedicated lines reducing the need for over-provisioning.

ENHANCED SECURITY

Cirrus has built-in security features like encryption and firewall capabilities, helping secure network traffic, especially when using public internet connections, and providing better control over network security policies.

FLEXIBILITY AND SCALABILITY

The Cirrus service simplifies network management, making it easy to scale your network as your organisation grows and adapts to changing business requirements without staff upskilling.

BUSINESS CONTINUITY

Provide automatic failover and redundancy to ensure your critical network remains operational even if one connection or link fails.

QUALITY OF SERVICE

Implement policies with Cirrus, ensuring critical applications receive the required bandwidth and performance when needed.

CLOUD INTEGRATION

As more applications and services move to the cloud, SD-WAN can optimise connectivity to cloud-based resources, ensuring fast and reliable access to cloud services.

VISIBILITY AND ANALYTICS

Cirrus offers advanced monitoring and reporting capabilities using a dedicated customer portal, providing insights into network performance, application usage, and potential issues.

REMOTE WORK SUPPORT

With the rise of remote work, Cirrus can facilitate secure and reliable connectivity for remote employees, ensuring they can access company resources without compromising security or performance.

COMPLIANCE AND POLICY ENFORCEMENT

Consistently enforce network and security policies across all branch locations, helping you meet regulatory compliance requirements.

> ℹ️ Did you know Cirrus runs cloud services at a fraction of the price of large cloud service providers?

CIRRUS CONNECT SD-WAN SERVICES

Cirrus operates the SD-WAN infrastructure and services on your behalf, offering small to medium or large enterprise businesses with Silver and Gold tier options.

DESCRIPTION	Silver	Gold
Small Home or Office (>50 users)	⊘	⊘
Head Office (50+ users)	⊘	⊘
Data Centre	⊘	⊘
Incremental fee per user	⊘	⊘
Service Desk – Phone	8 x 5 hr/day	24 x 7 hr/day
Service Desk – Self-Serve Portal or email	24 x 7 hr/day	24 x 7 hr/day
Service Desk - Incidents	24 x 7 hr/day	24 x 7 hr/day
NOC - Support	8 x 5 hr/day	24 x 7 hr/day
NOC – SD-WAN Alerting and Incident Management	24 x 7 hr/day	24 x 7 hr/day
NOC – Unlimited Soft Moves, Adds and Changes 8x5		⊘
NOC - SD-WAN Dashboard View		⊘
NOC - Performance Recommendation Report		⊘
NOC - Capacity Planning and Scalability Assessment		⊘
Service Level Objectives and SL metrics	8 x 5 hr/day	24 x 7 hr/day
SD-WAN Report	Quarterly	Monthly
Service Level Management Report	Quarterly	Monthly

OUR CONNECT SERVICE INFRASTRUCTURE MODEL

CUSTOMER NETWORK

Local Area Network (LAN)

Small Home or Office

Head Office

Data Centre

A. CUSTOMER SERVICE PORTAL

Silver
Suitable for Small to Medium Business

- Quarterly Reports
- 8/5 Support

Improve your delivery model by adding site specific services to your contract.

Gold
Suitable for Large Enterprise Business

- Monthly Reports
- Dashboard Monitoring
- Soft MACs
- 24/7 Support

C. SERVICE DESK

IT Service Management (ITSM) Ticketing System

- Service Requests
- Issues

B. NATIONAL OPERATIONS CENTRE (NOC)

- Monitoring Services
- Availability Management
- Performance Management
- Security Services
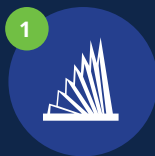- Soft Moves, Adds & Changes
- Hard Moves, Adds & Changes

DEPENDING ON THE SIZE, NEEDS, AND GOALS, THE BENEFITS OF AN SD-WAN SERVICE MAKE FOR A PERFECT SOLUTION FOR MANY BUSINESSES.

HOW DOES THIS
SERVICE GET DELIVERED?

5 easy steps to deliver your service

1
Initiating and Planning

2
Requirements and Design

3
Build

4
ON
Implementation

5
Handover and Closure

Cirrus deploys a project manager with every SD-WAN service to establish a smooth transfer of knowledge and responsibility from all parties involved. Deployments vary depending on the number of sites, categories and site-specific services or tiers.

Strong project management is the key to delivering successful outcomes. Cirrus takes the time to understand your business influences to manage the risks to your operations before, during and after the closure of the project.

CIRRUS

CUSTOMERS BUY OUTCOMES AND EXPECT EXPERIENCES

Northern Territory

Queensland

Western Australia

South Australia

PERTH

New South Wales

ACT · CANBERRA

Victoria

MELBOURNE

Tas

Talk to Cirrus
1800 549 616

CIRRUS POWERED MANAGED SERVICES